

Quality Policy

Our perception of quality is to procure products, which are fit for their intended purpose and which, therefore, meet and enhance customer expectations:

Establishing a clear understanding of our customers' expectations of PSL Print Management Ltd as a supplier and any applicable legal or contractual requirements that relate to our products.

Ensuring we have the resources to meet customers' expectations as a condition of accepting orders.

Ensuring that, at every stage in procurement, formal checking procedures are carried out and any necessary corrective actions taken.

Ensuring that everyone within PSL Print Management Ltd has a clear understanding of quality and that the preventions of poor quality are more profitable than its detection and corrections.

Ensuring everyone within PSL Print Management Ltd, understands that they have a very important part to play in the achievement of quality and that the senior management team provides the training and resources necessary for its achievement.

Ensuring ISO 9001:2015 quality assurance procedures are used as a benchmark.

Suitability of the system and stated objectives will be reviewed to ensure that we comply with the requirements of the standard and continually improve the effectiveness of the quality management system and this shall be monitored by our regular QM team reviews.

This policy has been approved & authorised by:

Name: Jim Gilliland

Position: Managing Director

Date: 22nd March 2017

Last Reviewed: 14th February 2023